

Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210



POSTED  
8/23/2012  
too

Phone: 803-896-5100

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www.psc.sc.gov

Email form to: contact@psc.sc.gov

\* Required Fields

## Letter of Protest

Print

Email

Date: \* 8-23-12

in Docket 2012 - 177 - ws

## Protestant Information:

Name \* ted frielMailing Address \* 2041 manila bay laneCity, State Zip \* tega cay, sc 29708 Phone \* 8035481008E-mail tfriel@fmc.net

1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

customer

I agree with the protest information supplied by John Sherwood below

2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)

I am protesting the rate hike request by our water & sewer provider known as Tega Cay Water Service. This company has been awarded rate increases and permits, as recently as 2010, over the objection of customers and concern of the Catawba Riverkeeper. TCWS has been the source of many issues with sewage overflow into the lake and surrounding properties. DHEC [or other governmental agency] had even required that they reduce the frequency and effects of these overflows. From memory, the public meetings held in 2010 showed they were supposed to achieve certain benchmarks from previous operational deficiencies that were not met. The TCWS was given the permit [and a rate hike] with the understanding it was to operate with various new benchmarks.

The 2012 letter, provided by TCWS, is an attempt to validate the requested rate hike. It highlights costs borne as a result of additional testing, oversight and compliance monitoring [my words]. This is absurd. The company has additional expenses to comply with a "punitive" action that resulted from their own negligence or poor management. This operation should have been performing regular maintenance and preventive measures while allocating adequate funds for proper maintenance and depreciation annually. Instead, the system has been allowed to depreciate and deteriorate while cash was harvested from the entity. This method of management should not be rewarded with additional customer funds to bail-out their failed oversight. Many customers

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \*

no

RECEIVED

AUG 23 2012